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GETTING STARTED

HOW TO REGISTER FOR AN ACCOUNT AND SIGN UP FOR AN AUCTION ON BIDSPOTTER.COM

REGISTER FOR A BIDSPOTTER.COM ACCOUNT
Creating an account on BidSpotter.com is as easy as hitting the Register button on our homepage. After sharing your basic information, a verification email will be sent. Once you’ve confirmed your identity, you are ready to:

- Use My BidSpotter
- Create Auction Alerts
- Create & Monitor your Watch List
- Sign up for an Auction
- Browse our Inventory

SIGN UP FOR AN AUCTION
Once you have your own My BidSpotter account, you’re ready to sign up for an auction. Since each auction has different terms and conditions, it is important to sign up for every auction you’re interested in participating in.

All auctions require you to agree to the auctioneer terms and conditions, provide an address either by itself or with a credit card, a phone number, and a tax ID number if you are tax exempt.

Some auctions will require a phone verification and a credit card on file to complete signing up for an auction. The credit card number is used for verification purposes and payment processing*. Your credit card remains encrypted and secure.

*Consult terms and conditions for payments via credit card.

MAKE YOUR NEXT AUCTION A SUCCESS.

Industrial • Construction • Agriculture • BidSpotter.com Is Where It’s Sold

1.866.597.2437 sales@bidspotter.com
1821 Dock Street #100 Tacoma, WA 98402
Live webcast auctions are traditional room-based auctions broadcast by BidSpotter.com. You can bid at the auction over the internet in real time. Live audio and video feeds relay the atmosphere in the auction room as it unfolds.

Timed online auctions take place without an auctioneer calling the sale. Each lot can be bid on for a defined time period. At the end of this period, the bidder who has submitted the highest bid wins the lot, provided that the bid exceeds the reserve price.

Catalog only is an auction listing of upcoming auctions that are featured on BidSpotter.com, but are conducted on the auctioneers business website.

Tender auction allows bidders to submit sealed bids for assets by a pre-specified date. Other bidders will remain unaware of what prices competitors are submitting. The auctioneer can choose the tender that’s most favorable, depending on the price offer as well as terms and conditions.
BIDSPOTTER.COM PROVIDES MULTIPLE WAYS TO FIND THE LOTS YOU ARE LOOKING FOR.

AUCTION ALERTS
By signing up for Auction Alerts, you will receive emails when new lots are added to BidSpotter.com that match your interests. You simply select keywords specifying the item(s) you’re looking for, and BidSpotter.com will search our auction catalogs daily for that item.

WATCH LIST
Don’t lose your place when searching for the assets you need. Use our Watch List feature. Adding lots to your Watch List is easy, when logged into your My Bidspotter account simply select the lot you’re interested in and click the green Watch List button, then come back later when you’re ready to bid.

INQUIRE ABOUT THIS LOT
Have more questions for the auctioneer? Once logged into the system, you’re able to send an email from the lot page directly to the Auctioneer asking for further lot details.

FEATURED LOTS
Our Featured Lots page showcases the best lots from the BidSpotter.com website. These featured lots have been chosen by our auctioneers as their premier selling items.

PREMIER AUCTIONEERS DIRECTORY
Our Premier Auctioneers page represents our auctioneers who are members of the most prestigious auctioneers associations in the nation.

MAKE YOUR NEXT AUCTION A SUCCESS.
BIDDING IN LIVE AUCTIONS
Bidding in a live auction takes place both online and onsite. BidSpotter.com allows you to bid in real time while listening to the auctioneer run the auction. On the day of the sale, all bidding and absentee bidding will be done in GAP Live, which is a separate window where the bidding action takes place.

To access GAP Live, you simply press the Bid Live Now button and log in.

ABSENTEE BIDDING
If you are unable to attend a live auction, you have the opportunity to place an absentee bid on an item. Once you are approved for a live auction you can start placing absentee bids.

This feature is available on the lot page the day before the sale and in GAP Live on the day of the sale.

MAKE YOUR NEXT AUCTION A SUCCESS.
BIDDING IN TIMED AUCTIONS
All bidding for timed auctions takes place online on BidSpotter.com. You must be approved to bid and the lot must be active before you can start bidding. You can place bids on the lot page of the asset you are interested in and bidding will continue until the lot closes.

Features of timed auctions include:

Maximum bids -
System will bid on your behalf until the maximum bid is met.

Staggered end times -
To prevent all lots from ending at the same time.

Bid extensions -
Extend the lot if a bid is placed in the last few minutes.

Reserves -
A price set by the auctioneer that must be met before it can be sold.

MAKE YOUR NEXT AUCTION A SUCCESS.
OUR CUSTOMER SUPPORT STAFF IS READY TO ASSIST YOU

NEED HELP? WE’VE GOT YOU COVERED

BidSpotter.com has Customer Support Representatives standing by to assist you 24/7. Day or night, weekends or holidays, call us - a real person will answer.

Our knowledgeable team can assist you with our website, the auction process, and any technical issues you may encounter along the way. Feel free to reach our team by phone, email, or LiveChat and they will gladly help you with:

- Getting Started
- Assistance registering
- My BidSpotter
- Finding an item
- Setting up Watch Lists and Auction Alerts
- Signing up for an auction
- Accessing the live auction
- Audio Support
- How to bid
- Payments
- Removal Information

Toll Free: 1-866-597-2437
Direct: 253-858-6777
Email: Support@BidSpotter.com

MAKE YOUR NEXT AUCTION A SUCCESS.